



DEPARTMENT OF VETERANS AFFAIRS
Regional Office
210 Franklin Road S.W.
Roanoke, VA 24011

April 11, 2000

LOAN GUARANTY INFORMATION LETTER NO. 26-98-16

In Reply Refer To:
314/261

TO: ALL LENDERS, HOLDERS, AND SERVICERS

SUBJ: SUPPLEMENTAL CLAIMS UNDER GUARANTY

Effective **immediately**, the Roanoke Regional Loan Center (RRLC) requests holders submit additional information in order for us to consider/pay supplemental claims under guaranty. We ask that the following items be submitted: supplemental claim/request for reimbursement; copies of the original VA Form 26-1874, our claim analysis, and VA's disallowance letter (VA Form Letter 26-641).

Reasons for the change

We have recently acquired the servicing duties of GI loans in Maryland, Washington DC, and West Virginia. These duties include paying claims under guaranty. In an effort to provide better and timely service to veterans and you, our business partners, we are limiting our use and handling of paper. Therefore, we are not obtaining the GI loan folders from these offices or recalling any origination files which may have been archived to our records center. Since information relative to the initial claim payments may be contained in the files, the information that you provide will assist us to review and make timely disbursements on your supplemental claims.

Reminder: Effective immediately, supplemental claims should include: supplemental claim/request for reimbursement; copies of the original VA Form 26-1874, our claim analysis, and VA's disallowance letter (VA Form Letter 26-641).

W. D. Hogan
Loan Guaranty Officer

261: c:/user/SupClaimLGI.doc